Warranty information

Limited One Year Warranty

All D&W Ceramics Products Carry D&W Ceramics' One Year Limited Warranty unless otherwise noted.

Except as noted herein, D&W Ceramics tile is warranted to the original consumer purchaser to be free from defects in material and workmanship for one (1) year from the date of installation.

D&W Ceramics. will, at its election, repair or replace the product or make appropriate adjustment where D&W Ceramics inspection discloses any such defects occurring in normal usage within one year after installation. Other than the costs noted above, D&W Ceramics. is not liable for any direct or indirect costs associated with the repair or replacement of the product including removal, installation or reinstallation of the product. Tile should be inspected prior to installation and any defects must be reported at that time. Installation constitutes acceptance of the product. Damage to product caused by inappropriate installation, accident, misuse, abuse, or improper maintenance is not covered by this warranty. With respect to tile, variations in color, shade, flow, grain, tonality, crazing, veining, and texture are inherent characteristics thereof and are not defects. Variations in facial dimensions and thickness will be allowed as per industry standards. No warranties are made against crazing, scratching or wear due to: improper installation-including improper alteration of the surface with sealers or grout, falling objects, abuse, misuse, exposure to extreme temperatures, using improper chemicals or compounds, non-foot traffic wear or other similar incidents. To obtain warranty service, contact D&W Ceramics. at 10255 E. 25th AVE Aurora Co,

80013, (303) 739-2962 www.dwceramics.com

IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS WARRANTY. SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. Some states/provinces do not allow limitation on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state/province to state/province. Any action for breach of this warranty must be commenced within one (1) year from the time the defect occurs or should have been discovered. Some states do not allow such a limitation on the time in which to sue, so the limitation may not apply to you. THIS IS OUR EXCLUSIVE WRITTEN WARRANTY.